Keeping your panels looking new

Routine care, cleaning by fabric, stains, inspections and repairs

Acoustic panels need very little care. Dust and occasional spills are the main enemies; regular light cleaning keeps the fabric open so the panel goes on absorbing sound as well as on the day it arrived.

Routine care

How often	What to do
Every 1 to 3 months	Vacuum with a soft brush attachment on low suction, working top to bottom. Or use a lint roller.
Every 6 months	Check wall clips and cables. Look for loose anchors, sagging clouds or baffles that are no longer level.
Every year	Inspect fabric for fading, snags or stains. Check that panels near kitchens, pools or entrances haven't picked up grease or moisture.
After any leak or flood	Take affected panels down, let them dry fully, and check the core. Replace any panel that smells musty or has sagged.

Cleaning by fabric

Fabric	How to clean
Acoustic polyester	Vacuum. Spot clean with a damp cloth and a mild water-based upholstery cleaner. Blot, don't rub.
Recycled PET felt	Vacuum or use a lint roller. Spot clean with a damp cloth and mild soap. Felt can pill if scrubbed.
Wipeable perforated vinyl	Wipe with a soft cloth and diluted hospital-grade disinfectant or mild soap and water. Rinse with a damp cloth and let it air dry. Do not soak.
Linen blend	Vacuum. Blot spills. Spot clean with a little distilled water and a mild detergent; test on a hidden edge first. Linen can water-mark.
Wool felt	Vacuum gently. Blot spills at once with a dry white cloth. For stains use a wool-safe cleaner sparingly; never rub hard or use heat.
Guilford of Maine Guilford of Maine	Vacuum regularly. Spot clean with a water-based foam upholstery cleaner applied with a soft brush, then vacuum when dry. Follow the mill's cleaning code.
Xorel Carnegie	Wipe with a soft cloth and diluted hospital-grade disinfectant or mild soap and water. Rinse with a damp cloth and let it air dry. Do not soak.

Removing stains

1. Act fast. Blot with a clean white cloth from the outside of the stain inwards. Never rub.
2. Test any cleaner on a hidden edge first and wait for it to dry.
3. Use as little liquid as you can. Water that soaks through to the core can leave a ring when it dries.

4. Coffee, tea, soda: blot, then dab with a cloth dampened with water and a drop of dish soap. Blot dry.
5. Ink or marker: dab with isopropyl alcohol on a cotton swab (not on wool or linen). Blot dry.
6. Grease: sprinkle cornstarch, wait 15 minutes, vacuum, then use a solvent-free upholstery spot cleaner.
7. Printed panels: dab gently with water only; solvents can lift the print.

What not to do

- Don’t paint panels or spray them with fabric protectors; both clog the weave and stop absorption.
- Don’t use steam cleaners, bleach, or abrasive pads.
- Don’t pin or tape notices to panels unless you ordered pinnable panels.
- Don’t hang anything from clouds or baffles.

Repairs and replacement

Small snags can be trimmed with sharp scissors. For dents, rewraps, or panels that have been damaged, email orders@acousticpanels.ca with the order number and a photo. Because every panel is made to order, we keep your sizes and can make a matching replacement.

Fire safety

Cleaning doesn’t affect the fire rating, but some flame-retardant treatments on natural fabrics can wash out. If wool or linen panels in a commercial space are wet-cleaned often, ask us about the fabric’s rating.